# CROSSROADS aring for Carers HARRIS

## ANNUAL REPORT

2023-2024

## **CROSSROADS CARE HARRIS**

Management Committee: Chairperson - Mrs D MacLean

Vice-Chair - Mrs C I Morrison

Secretary - Mrs M Munro

Treasurer - Mrs K MacLeod

Financial Advisor - Mr R Morrison

Medical Advisor - Dr Naylor

Members: Mrs C Morrison

Miss M Macaulay

Mrs Katie MacLeod

Mr A Fraser

Mr C N MacLeod

Mrs P MacKay

Mrs A Broadbent

Mrs Katie Ann Mackinnon

Mrs Joyce King

Secretary: Mrs Morag Munro

**Registered Office:** The Old Primary School, Tarbert, Isle of Harris, HS3 3BG

Bankers: Bank of Scotland

**Independent Examiner:** Mr Donald MacLeman, Old Mission House, Borve, Isle of Harris.

**Service Manager**: Marion J MacDonald, 16hrs weekly

Admin Assistant: Hazel MacLeod, 5 hrs weekly

Staff: Mrs Sandra MacLeod (retired June 2023), Scalpay; Mrs Heather Kemp, Scalpay; Mrs Kate MacSween, Tarbert; Mrs Elizabeth Gillies (retired Oct 2023), Tarbert; Mrs Morag MacLeod, Meavaig North; Mrs Margo MacLeod, Scadabay; Mrs Marlyne MacKinnon, Leverburgh; Miss Chrissie M MacLeod (resigned Sept 2023), Northton; Mrs Mary Ann MacLeod, Northton; Mrs Susan MacLennan, Northton; Mrs Mary Ann MacSween (retired Aug 2023), Scarista; Ms Kate Lewis, Meavaig North; Ms Lena Morrison, West Tarbert; Mrs Morag MacPherson, Carrigreich, Mrs Kate Blake, West Tarbert; Ms Fiona Robertson, Kyles-Scalpay; Mrs Shona Morrison, Leverburgh; Ms Lena Maclennan, Borve; Ms Katie Mackinnon, Tarbert; Mrs Peigi Morrison, Stockinish, Mrs Catriona Marshall, Scalpay; Miss Naomi Summers, Nisabost.

## **CHAIRMAN'S REPORT 2023-2024**

It gives me great pleasure to again be able to present the Annual report for this our 39th year of Crossroads Care Harris. We are very thankful to report another successful year despite many challenges, especially over the summer season with staffing shortages. However we are extremely grateful to be now in a position to report we have secured new staff members to join our team of care attendants.

We were delighted to welcome Joyce King, Senior Charge Nurse for the Southside and Katie Ann Mackinnon onto the committee. They both bring a wealth of knowledge and expertise to the committee.

We are indebted and very grateful to Marion our Care Manager for her efficiency and meticulous way in which she manages the service. The service is well organised and delivers a high standard of care which we as a committee recognise and acknowledge the commitment and dedication required to ensure the smooth running of the service. This was again reflected in the high standards secured from the Care Inspection.

We also wish to thank Morag our secretary who continues to work hard "behind the scenes" and continues to be an invaluable member of the team with her vast knowledge of the service and wise council in every situation.

A huge thank you to our treasurer Kathleen who manages the finances of the service in a very efficient and competent way. We also thank Hazel our Admin assistant whose vast IT knowledge and skills are very much appreciated especially by Marion, Morag and Kathleen.

To our dedicated Care Attendants who continue to work so willingly and tirelessly we want to again record our thanks. The positive feedback received from the users reviews is a reflection of how well the service is appreciated and reflects the high standard of care delivered by our care attendants.

We congratulate Morag Macleod on completing her SVQ qualification. Very well done!

We hosted an afternoon tea with our Care Attendants in December and bade farewell to 3 members of staff who retired from the service. Mary Ann Macsween, Betty Gilles and Chrissie Macleod. We wish to sincerely thank them for their years of service and wish them a long and blessed retirement.

We are extremely grateful to our funding bodies without which the service could not be maintained. Curam 's Slainte nan Eilean Siar: Muaitheabhal Community Trust: North Harris Trust: West Harris Tust: Catherine M Macleod Trust: Harris Charity Shop.

The community of Harris is to be commended for its generosity and support to Crossroads Care Harris. We want to sincerely thank each individual and local businesses who donate to the service either through our fund raising activities or by anonymous donations, funeral collections and generous church donations Thank you all.

Finally thank you, to all the Committee Members for their input, support and advice.

The organisation continues to face challenges in the projected future, not least in our financial sustainability, due to increases in costs with wages, travel etc. The efforts and support of the Committee in their commitment is very much appreciated.

Dolly Maclean Chairperson

## SERVICE MANAGER'S REPORT

Another twelve months has passed and the demand on our service is greater than ever.

Although Covid is still around and rears its head every so often, thankfully it hasn't really impacted our service over the past year.

As a result of Covid and what everyone went through during that time, the Government allocated money to various organisations in recognition and appreciation of the input of staff and carers during that stressful period. The money to be spent on some 'time out' and relaxation for carers. Illuminate Scotland was one of the organisations involved and contacted us at Crossroads Care Harris to see if our Care Attendants would be interested in taking part in Art and Craft Sessions organised by them. They were hoping to run it in Feb/March 2023. Many of our staff were keen. Sadly however, it didn't happen until end of May/ June last year when due to holidays and seasonal work there weren't so many staff available to take part. However, a few did and thoroughly enjoyed being together and learning the new skill of hand weaving using lots of different types of material over three sessions.

We would like to thank Illuminate Scotland for giving us this opportunity which was thoroughly enjoyed by those who took part and also Sandra, the artist who came down from Lewis and ran the workshops. Who would have thought there was so much creativity on display in that room!!

We have had another very busy year and the service has provided 3,989.5 hours. Quite an increase from previous years. We began with 24 service users and ended the year with 28. 17 referrals were received during the year, 8 had gone into residential care, 2 had come off the service and sadly 6 passed away plus five passed away who had recently gone into care homes. At the end of March we had one on the waiting list.

The demand for the service continues to increase which impacts on our staffing capacity. During this year we had two Care Attendants who retired after many years of service and one who left due to pressures of work. We would like to thank them all for their years of input to Crossroads. It was very appreciated by clients and carers and staff, and they will all be greatly missed. Over the past year we have taken on 8 new Care Attendants which sounds a lot but they all give varying amount of hours to Crossroads per week. One of them can only work with us during winter months and we currently have three whose hours are restricted during Spring and Summer due to seasonal work. We are very grateful for any amount of time staff can give to us.

There are five members of staff who hopefully will start their SVQ2 at the college in Stornoway in August but we are waiting for confirmation of this. The college is amalgamating with North and West Highland Colleges and until things are all worked out and set up it will not be confirmed. This is a bit concerning as with the new SSSC policies and regulations the time to complete SVQs is reduced from 5 years to 3.

There were no complaints, no health and safety issues, no child or adult protections issues and no duty of candour requirements since the last report.

Our last Care Inspectorate Inspection was held on 1<sup>st</sup> and 2<sup>nd</sup> of March 2023 and up to the present time we have had no word of an inspection for this year.

Finally I would like to thank all our Care Attendants for their hard work and commitment and willingness to go 'above and beyond' in the service they provided over the past year. We continue to receive glowing reports from our clients and carers about their input.

I would also like to thank Hazel for all her help and support in admin matters and for her superb organisational skills, and also patience in teaching us 'old ones' new computer skills.

I am indebted to the continual support, advice and help I receive from Morag and Dolly throughout the year which leads to the smooth running of the service.

Marion J MacDonald

Service Manager

## **TRAINING**

Some of our staff attended their yearly Moving and Handling training on the 14th of July. Special thanks to Catriona MacDonald, WICCF trainer, for organising and delivering the training, and to Harris House for the use of the room and equipment.







In December 2023 the Care Attendants had another training session with Catriona Macdonald, WICCF.







## RETIREMENT OF CARE ATTENDANTS

## Sandra Macleod

On Tuesday 27th June 2023 in the Harris Hotel we held an afternoon tea in honour of the retiral of one of our care attendants, Sandra MacLeod. Sandra had worked for Crossroads for 20 years and during that time she was always a willing and dedicated member of the team. She could always be relied on to deliver a high standard of care to her clients and was willing to step in at the last minute to provide cover. Sandra will be greatly missed by everyone at Crossroads Harris and we wish her a long, healthy and happy retirement.



Sandra Macleod presented with a monetary gift and flowers by Morag Munro

In December the Committee and staff gathered for Afternoon Tea at he Harris Hotel to pay tribute to three Care Attendants who were retiring from the service and to the long term supporter and Auctioneer John Murdo Morrison MBE...

## **Betty Gillies**

Joined Crossroads the service after retiring from nursing. As an experienced nurse, recently retired, she was a huge asset to the service and was held in high regard by her clients.



## **Chrissie Mary Macleod**

Had been with the Service for many years and although extremely busy with her full time work as Home Carer, she was able to contribute much of her spare time to helping with clients and the service whenever she coud and often went out of her way to assist.



## Mary Ann Macsween

Joined Crossroads in 1990 and served many clients selflessly and willingly for 33 years. Mary Ann always went the extra mile for her clients and went beyond the all of duty many times. It was obvious from Mary Ann's work she wholly committed to her work and what she was doing.



Mary Ann Macsween presented with a monetary gift and flowers by Dolly Maclean

John Murdo Morrison MBE presented with a gift by Morag Munro

## **DONATIONS**

Charity Shop Donation to Crossroads Harris
September 2023. Crossroads Care Harris Treasurer,
Kathleen Macleod accepting the cheque from Miranda
Campbell, Chair of Harris Charity Shop.





The sum of £500 was raised from the Macmillan/Crossroads Coffee morning organised by S4 year group.

Pictured Kathleen Macleod, representing Crossroads
receiving the cheque from Seoras Macdonald and Jessica Mackay, S4

Catherine M Macleod Trust donated £6000 to Crossroads Harris.

Pictured Cathy Bell Morrison accepting the cheque from Aline Macsween.



## ANNE MACLEOD'S EMERGENCY SERVICE CAR WASH CHALLENGE

Anne is Harris' greatest fan of the emergency services, so she set about collecting sponsors for her 'Emergency Services Challenge' to raise as much money as possible in support of Crossroads Care Harris.

Before long, thanks to the generosity of Harris folk, Anne and her Crossroads respite carer Kate, had collected several hundred pounds! When the day of the challenge arrived, there was a wonderful turnout from Scalpay and Tarbert Fire Brigades, plus the Ambulance Crew and Coastguard, all keen to have Anne help clean their vehicles.

Crossroads would like to thank Anne and everyone who sponsored her for this extremely kind donation. We would also like to thank Cammy Morrison for mustering so much support from the emergency services on the day, and John Sutton for representing them at the presentation of the cheque.





Anne was proud to present Crossroads Care Harris with a cheque for £1021.





Sir E Scott and Leverhulme Memorial Primary Schools

## CROSSROADS CARE HARRIS Tournament PRIMARY

Player of the Tournament Finlay Duce

FOOTBALL TOURNAMENT

MAY 2023

**Runners Up** 





Crossroads Harris has been sponsoring the Primary Football Tournament since 1992.

This years Primary Tournament, the first since Covid, took place in Sir E Scott School on Wednesday 10th May 2023 with teams from Leverhulme Memorial and Sir E Scott competing and was a great success.

This was a closely fought tournament with great displays of sportsmanship. The final between the Goers and the Rockets was exciting to watch with the Rockets securing victory and winning the Crossroads Harris Football Tournament Trophy for 2023. A massive congratulations to the winning team The Rockets and Finlay Duce, who was crowned Player of the Tournament. Crossroads Harris would also like to thank Mr Andy Murray, Headmaster who had everything well organised during the Football Tournament with a special mention to Domhnall Macrae, Secondary SES who proved to be a fantastic Referee. Thanks also to the parents, friends, members of staff and the children who gave such great vocal support.



Crossroads Care Harris Cheerleaders enjoying Half Time

# Sir E Scott Secondary FOOTBALL TOURNAMENT

Crossroads
aring
for Carers
HARRIS

Charity Number SC050188





WEDNESDAY 29TH NOVEMBER 2023

**Winners Team Sams** 











## Details of Care Provision 1<sup>st</sup> April 2023 – 31<sup>st</sup> March 2024

Month	No of clients on the books at the end of the month	No of Hours Provided
April 2023	24	281
May 2023	22	356
June 2023	22	308.5
July 2023	30	276.5
August 2023	21	338.5
September 2023	22	326.5
October 2023	23	359
November 2023	24	336.5
December 2023	23	329.5
January 2024	25	367
February 2024	26	367.5
March 2024	28	345
TOTAL		3989.5

## **Workshops in Experimental Weaving**



**Crossroads Care Harris** were offered three sets of workshops between May and June 2023 for the **Care Attendants** funded by **Luminate Scotland**. Luminate Scotland were given money from the Government to provide time out for Clients, Carers and Care Attendants in Community situations as a respite for coping throughout Covid.













Crossroads Care Harris would like to thank Luminate Scotland for funding these workshops.

Artist: Sandra Macleod Photographer: Alison Johnston

## CROSSROADS CARE HARRIS

## **CARER SURVEY 2023**

## Carer Questionnaires

18 carer questionnaires were sent out 22<sup>nd</sup> September 2023. 14 carer questionnaires have been returned. The questionnaires were sent only to those who were receiving a service during the year.

All respondents were very happy with the level of information. All agreed that it was available in a suitable language and format.

All 14 replied "yes" to the questions regarding the information received when the service started.

All agreed with the positive statements about the skills, conduct and service provided by the care attendants.

## Comments were:

- "Care attendant is brilliant, always punctual and reliable, easy to talk too and always informs us of any changes."
- "I'm delighted with the services provided by all the Care Attendants. The service is invaluable to us as a family."
- "I have always been happy with my father's attendants and they will always chat with me and ask about his routine, likes and dislikes etc."
- "All are brilliant, really happy with the service they all provide."

The Care Attendants have both supported me as a carer, giving me good advice and listening to my concerns, in addition to the support and care they give to the cared for person."

All agreed with the positive statements about the co-ordinator's manner, listening, involving them in the service.

## Comments:

- "The Service Manager is approachable, efficient and very caring. I cannot praise her enough."
- "Brilliant."
- "Service Manager is very helpful and approachable."
- "I find Marion to be very easy to talk to and will always do her best to provide me care."

All agreed that the service was provided at the times they wanted it and that it met their needs. All were very satisfied.

## Comments:

- "The service has been excellent and for me essential. Quite simply it wouldn't be possible for me to care for my wife at home without this service."
- "It has enabled me to go to Church on weeknight and Sabbath evening knowing my husband is in capable hands."
- "The service is excellent in every way. We are so grateful for the provision."
- "I can go to work and not have to worry."
- "The service has given our family respite twice a week which we look forward, a great service."
- "It helps my Dad get out for spins in the car and I have time to do things for myself."

In answer to the question asking if they wished to be involved in a Participation Group 11 answered "no" 3 were happy to participate in a forum 8 answered "no" to joining the 'Forum'. In answer to the question asking if they were interested in helping to recruit staff, 13 answered "no", one answered "yes".

## Comment:

"Don't change the service it's great."

## CROSSROADS CARE HARRIS

## **USER SURVEY 2023**

## **User Questionnaires**

16 User questionnaires were sent out 22<sup>nd</sup> September 2023. 13 User questionnaires have been returned. The questionnaires were sent only to those who received a service.

All were very happy with the level of information provided.

All 13 replied "yes" to the questions regarding the information received when the service started and all 13 felt they were fully involved in preparing the plans. 11 knew they could ask for a review at any time 2 did not know.

All agreed with the positive statements about the skills, conduct and service provided by the care attendants.

## Comments were:

- "My care attendants are brilliant."
- "Extremely satisfied and thankful."

11 agreed with the positive statements about the Manager's manner and involving them in the service. 1 answered "I don't know" and 1 User explained due to a hearing impairment the Manager is in contact with a member of the family.

## Comments:

- "Management staff are always there when I need them, very helpful."
- "Very happy with everything."

All agreed that the service provided at the times they wanted it. All said it met their needs. All were very satisfied.

## Comments:

- "The service has helped me to live at home independently."
- "I get out of the house for spins in the car and it really cheers me up."
- "The service has helped me to get out and socialise which is something I love, myself and my care attendants have a great time."
- "I enjoy the company of the care attendants and look forward to their visits."
- "Motivates me to do other things instead of just sitting dwelling on the past."
- "I am able to get out more, do my shopping, attend community lunches, nurses and GP appointments and visit friends without relying on family."

In answer to the question asking if they wished to be involved in a Participation Group 11 answered "no", one answered "yes" and one did not respond. 11 answered "no" to joining the 'Forum', one answered "yes" and one did not respond. In answer to the question asking if they were interested in helping to recruit staff, 11 answered "no", one did not respond, one answered "yes".

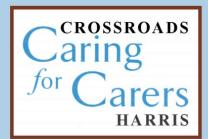
## Comments:

"No change with the service I get, it's great."

<sup>&</sup>quot;They are both very good. They both phone prior to coming to see if I need anything."

## Sir E Scott & Leverhulme Memorial

## Primary *FOOTBALL*



TOURNAMENT

**TUESDAY 30TH JANUARY 2024** 

**Winning Team - Pro Performers** 

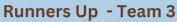














## TREASURER'S REPORT

The bank balance at 31 March 2024 was £94,140.06. This figure is £11,815.21 below what we started the year with. This is still a healthy balance but we are finding that running costs, especially wages, are rapidly increasing.

We have received various grants which we very much appreciate as they are our main sources of income. These are detailed in the Statement of Receipts and Payments shown later on in the report. Not all of these are ongoing however.

We continue to receive donations from individuals and various organisations within the community and we are very grateful for this support. This year these donations amounted to £13894.23 and included church and funeral donations. This is a very welcome boost to funds.

The North Harris Free Church in particular is worth a mention as we receive the money raised from the monthly lunches it holds. Well done to all involved for providing and organising these.

Also a big thank you to Anne Macleod, Meavaig South, who raised over £1100 holding a carwash of emergency vehicles. She really did get everyone going, and was ably assisted by Kate Lewis, her Care Attendant. Well done ladies!

We had our annual Sale of Work which raised almost £2000.

In December we ran the café at the Christmas Charities Fayre and raised almost £800. Like last year we had the help of two of the Bank of Scotland staff and we are expecting this figure to be matched from their "matchfunding" scheme. I understand this will happen soon.

We produced calendars again this year which gave us a profit although we still had a few left.

As always, we are grateful to Danny McLeman, Borve, for kindly auditing the accounts for us, and to Judi at HVS for administrating our payroll.

Kathleen Macleod Treasurer

## TRUSTEES ANNUAL REPORT

## FOR THE YEAR ENDED 31 MARCH 2024

The Trustees present their report together with the financial statements and the independent examiner's report for the year ended 31 March 2024.

## REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name Crossroads Care Harris

Charity Number SC050188

Contact Address The Old Primary School, Tarbert, Isle of Harris, HS3 3BG

Current Trustees Mrs Dolina Maclean (Chair)

Mrs Catherine I Morrison (Vice-Chair)
Mrs Kathleen Macleod (Treasurer)
Mrs Morag Munro (Secretary)

Mrs Catherine Morrison
Miss Mary Macaulay
Mrs Katie Macleod
Mrs Peggy Mackay
Mrs Anne Broadbent
Mr Ronald C Morrison
Mr Angus Fraser
Mr Calum N Macleod
Mrs Katie Ann Mackinnon

Mrs Joyce King

**Independent Examiner** 

Bankers

Mr D McLeman, Borve Hall, Borve, Harris Bank of Scotland, Tarbert, Harris, HS3 3DB

## STRUCTURE, GOVERNANCE AND MANAGEMENT

## Constitution

Crossroads Care Harris is a Scottish Charitable Incorporated Organisation registered with OSCR on 28 May 2020 and was registered with SCISWS on 23 December 2020. The purposes and administration arrangements are set out in the constitution.

## **Appointment of Trustees**

Trustees, minimum number 6 and maximum number 20, are appointed or reappointed by members at the annual general meeting which is held in May/June of each year. Membership is open to interested members of the Harris community.

## **Volunteers**

The Charity is dependent on volunteers for their continued support. The Trustees wish to place on record their thanks to all who helped during the year to make the charity a success.

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

## **PURPOSES**

The organisation's purposes are generally to carry out, within Harris, the objects of the organisation and particularly to provide a high quality service in the community to enable carers to take time off when needed and to support those who live alone and struggle with ill-health or loneliness.

## **ACHIEVEMENTS AND PERFORMANCE**

The Trust has continued to provide respite care in the home to 28 service users and have provided respite to 13 carers and 12 family carers who are non-resident. They have also continued to support service users living alone, providing company, stimulation and combatting loneliness. Support has been provided for a young person with disabilities. Mandatory staff training plus training geared to user needs has been provided online using Careskills Academy. Practical Moving and Handling and First Aid Training has been provided by WICCF Trainers. The Service is facing staff shortages and recruitment of staff has been targeted.

## FINANCIAL REVIEW

## Summary

Balance at the bank on 31 March 2024 was £94,140.06. Income amounted to £92,192.84 and expenditure was £104,008.05, resulting in a deficit of £11815.21.

## **Reserves Policy**

Crossroads Care Harris has a Reserves policy which stipulates that the Service retains enough reserves to be able to continue the service for six months in the event of grant funding expiring. Many of the staff are long standing and would be entitled to redundancy payments. This is also covered by our Reserves.

Approved by the Trustees on and signed on its behalf:

Dolina M Maclean

M Machan.

Chair

16 April 2024

## INDEPENDENT EXAMINER'S REPORT FOR THE YEAR ENDED 31 MARCH 2024

## Independent Examiner's Report to the Trustees of Crossroads Care Harris

I report on the accounts of the charity for the year ended 31 March 2024 which are set out on pages 6-9.

## Respective responsibilities of Trustees and Examiner

The charity trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) Act 2005 ("the 2005 Act") .and the Charities Accounts (Scotland) Regulations 2006 (as amended) ("the 2006 Regulations"). The charity's trustees consider that the audit requirement of Regulation 10(1)(d) of the 2006 Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1)(c) of the 2005 Act and to state whether particular matters have come to my attention.

## Basis of Independent Examiner's Statement

My examination is carried out in accordance with the Regulation 11 of the 2006 Regulations. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

## Independent Examiner's Statement

In connection with my examination, no matter came to my attention:-

- 1 which gives me reasonable cause to believe that in any material respect, the requirements:
  - to keep accounting records in accordance with Section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Regulations, and
  - · to prepare accounts which accord with the accounting records and comply with Regulation 9 of the 2006 Regulations have not been met or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

D McLeman Independent Examiner

Borve Hall Harris

Date: 17 TH APRIL 2024
Signature: Dy Uman

## STATEMENT OF RECEIPTS AND PAYMENTS FOR THE YEAR ENDED 31 MARCH 2024

		Note	2024	2023
Receipts			£	£
·				
Grants –	IJB		42,757	33,163
	Muaitheabhal CWT		2,800	5,000
	SG Furlough grant		-	-
	C M Macleod Trust		6,000	3,000
	Councillors Ward Fund		-	2,100
	Harris Charity Shop		2,000	2,000
	Carers Winter Pressures Fund		-	-
	Carers Support Funding		7,000	8,500
	North Harris Trust		2,800	-
	West Harris Trust		1,000	-
	HVS (Age Scotland)		6,800	-
Donations		5	13,894	10,764
Spot Purchase			410	1,585
Fundraising			6,718	9,737
Amazon cashbad	ck		14	-
Total Receipts			92,193	75,849
Payments				
Cost of charitabl	le activities	6	103,898	67,721
Governance Cos	ts		110	175
Total Payments			104,008	67,896
- 6 11 5 11			(44	
Deficit for the p	eriod		(11,815)	7,953

The notes on pages 8-9 form an integral part of these accounts

## STATEMENT OF BALANCES AS AT 31 MARCH 2024

			2024	2023
Funds Reconciliation			£	£
Cash at Bank (01.04.23)			105,955	98,002
Surplus (deficit)			(11815)	7,953
Cash at Bank (31.03.24)			94,140	105,955
Cash and Bank Balances				
Cash at Bank			94,140	105,955
Other Assets				
Equipment -	laptop/phone (£700/£14 filing cabinet (132) in 20			
	laptops in 2024		1146	973
Total other assets	none			
Liabilities -	none			
The notes on page 8 form an integral part of these accounts				
Approved by the Trustees on and signed on their behalf by:				
Dolina M Maclean Kathleen Macleod				
Chair DM Mac	Lean. Tre	easurer	Kathleen	Madeod

14 15/2024.

14/05/2024

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

## 1 Basis of Accounting

These accounts have been prepared on the Receipts and Payments basis in accordance with the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended).

## 2 Fund Accounting

Unrestricted funds are those that may be used at the discretion of the trustees in furtherance of theobjects of the charity.

(a) Restricted funds may only be used for specific purposes. Restrictions arise when specified by the do nor or when funds are raised for specific purposes. The charity does not currently have any restricted funds.

## 3 Taxation

The charity is not liable to income tax or capital gains tax on its charitable activities. Irrecoverable VAT is included in the payment to which it relates.

## 4 Related Party Transactions

- (a) The Secretary was paid £839 to cover Service Manager's post until the new Manager was appointed...
- (b) The Treasurer and Secretary were paid an honorarium of £750. No other trustee or anyone connect ed to the Trust received any expenses during the year.

5	Donations	2024	2023
	Anonymous	5,484	3,927
	Funeral Donations	1,850	2,140
	Churches	3,785	2,092
	Organisations	2,090	2,417
	Collecting jars	469	188
	Spot purchases	410	1,585
	Carers' support funding/winter pressure	7,000	8,500
	HVS (Age Scotland)	6,800	-
	Fundraising	6,248	9,737

## 6 Cost of Charitable Activities

Staff Costs – Care attendants	48,279	34,029
Service Manager/admin assistant	15,064	11,806
Travel	13,871	8,732
Administration (postage, telephone,	2.320	5,368
photocopying, consumables, website	-	-
Microsoft	-	-
Insurance	1,804	1,763
Training	1,007	359
HVS and WICCF membership	95	95
Professional fees (PVG, SSSC,	1,206	1,118
Care Inspectorate, ICO)	-	-

	Presentations	2,174	400
	Printing of calendars	948	948
	Office equipment	1146	973
	Honorarium	1500	1,500
	Football tournament	784	129
	Carers' outing/care attendants' meal	-	501
	Fundraising (float for sale of work	100	145
	Payments to carers from government funding	13,600	-
7	Governance costs		
	Independent Examiners Fee	-	-
	Room hire for meetings	110	35